



Beacon Software Company

Serving the Towing and Road Service Industries

Exceeding Your Expectations
in Service, Support and Performance



Dispatch Anywhere v2.0.357 - Dispatch

File Edit View Company Tools Help

Home Dispatch Impound Accounting Admin Reports Mapping Settings Help

Dispatch Menu

- Workflow
 - Take New Call
 - Assign Call
 - Confirm
 - Arrive
 - Depart
 - Destination Arrive
 - Quick Finish
 - Create Invoice
- Call Update
 - Search
 - Search Impound
 - Print
 - Send Page
 - Preview Invoice
- Common Tasks
 - Search
 - Search Impound
 - Print
 - Send Page
 - Preview Invoice
- View
 - 284FP25B-04R230203
 - 144FT685D-LS11012
 - 1B4RP287F31288
 - 261WV12E129134914
 - JA4LS321R32J013161
 - JN1A23E43T016905

Dispatch [All Divisions]

ETA: 0m Detach Map Hide Map View

Waiting Assigned Holding Cancelled Finished Impound Custom Call(s) W:2 A:0 H:1

New Call Search Road Aerial East Cleveland Bird's eye Lab Heights South Euclid

NUMBER: 833
 Status: New
 Reason: Accident
 Requested by: Bobs Cadillac
 Req. Truck type: LF-Light Flatbed

Vehicle information
 Red 2002 Lexus IS 200

Incident location
 6785 Wallings Rd, North Royalton, OH 44133-3024

Destination location
 8051 Sandleford Ave NW, North Canton, OH 44720-8115

[Assign call...](#) | [Hold call](#) | [Cancel call...](#)
[Send page...](#)
[Modify call...](#)
[Zoom to street level](#)

Drivers

Driver	Name
01	Tim Hay
02	Mike He
04	Joe Alfor
06	Roderick
07	Ben Bibb
08	Roy Bias
09	Thomas
112	Test Ne
12	Pat Davi

Vehicles

Truck	Type
01	LL-Low..
02	LW-Lig..
03	LL-Low..
04	LL-Low..
06	MW-M...
07	LF-Ligh..
08	MW-M...
09	MF-Me...
10	HC-He...
11	HW-He...
12	LF-Ligh..
13	Air Bag..
14	LF-Ligh..
15	HF-He...
16	MF-Me...

1:40 PM 7/30/2004

“Since we implemented Beacon Software’s Dispatch Anywhere and TowMagic, we have increased our daily call volume by 25% while decreasing our overhead by 55%. Dispatch Anywhere and TowMagic are going to allow us to continue to grow our business and stay competitive in today’s market and beyond.”

Derrick Rodemeyer
Company Director
KNOCKOUT LOCKOUT
(Customer since Feb, 2008)

“After all the years of running my business, I have finally found a dispatch software package that gives me complete driver accountability. Responding to our customers within the quoted ETA is a very important part of our business. With Dispatch Anywhere’s mobile time-stamping, our drivers are able to update their progress on each job without having to talk back and forth on the radio or phone with the dispatcher. With this feature, I am now able to review our driver’s progress and easily keep them all accountable for their time.”

Jim Stewart
Owner
TOP GUN TOWING
(Customer since April, 2006)

“Here are two things that stand out for me since I have implemented Beacon Software’s Dispatch Anywhere and TowMagic. The first is that I have not lost or failed to invoice one call that we have done. The second is that with our improved efficiency in our operation we have been able to reduce our fleet size by at least 30%, allowing us to increase our average profit margin per call. I could write a couple of books about how much their programs have saved me in time and money, but I am too busy enjoying what I am doing again!”

Bud Gruber
Owner
BALD EAGLE TOWING
(Customer since July, 2006)

“Customer support was a very important part of our decision to switch our dispatching software. With Beacon Software, I have found a company that cares about our business and has always been there when needed. Whenever we call Beacon Software with questions, we are always able to talk to someone who is knowledgeable about the products and has the patience to work with us to solve whatever problems might come up. I can’t believe it took us so long to switch to a company that actually cares about us!!!”

Chris King
Owner
CUSTOM TOWING
(Customer since November, 2007)



The Beacon Commitment

“Exceeding your expectations in service, support, and performance” are not just words to us. It is the way we measure our success. It is our promise to our customers that we will supply training that gets your company up and running quickly, service that keeps you running, and performance every minute of every day.

Supplying software applications to the towing and road service industry has been our only business since 2000. This industry focus ensures our customers that we will have our “finger on the pulse.” We build our products for your needs today and design for your needs tomorrow is our equation for success.

The Beacon Equation

Increasing profitability significantly through expense reduction, increased productivity, and accurate invoicing is our equation for success.



Reduce expenses and errors with dictionary driven call entry, drag and drop assignment, electronic dispatch, and mobile time stamping.

Increase productivity by reduced radio time, automated commission calculations, automated invoicing, automated storage calculations, and instant report generation.

Increase revenues through better mileage controls, complete line by line invoicing control so all services are billed, and reconciliation procedures to make certain that all jobs are invoiced.

We care about your business
 We are part of your team
 We are towing and road service only



Dispatch Anywhere

Online Towing & Recovery Management Software

Our complete call management product automates and monitors from call entry to accounts receivable. DispatchAnywhere is available in three editions that fit the needs of a one vehicle company to a multi-divisional giant.

All of our DispatchAnywhere editions integrate with TowMagic our motor club digital dispatching program. All editions cover dispatch, mapping, impound, accounting, accounts, reports, and administration.



NEW Dispatch Anywhere Mobile

Receive, take, assign, search calls from your smartphone, tablet, netbook, etc.

We'll Grow With You



Starter Edition

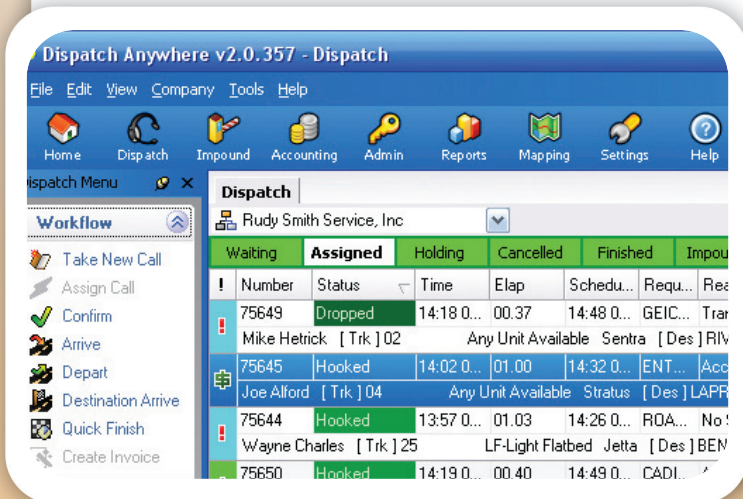
Designed for the smaller company that wants to increase control and efficiency.

Pro Edition

Designed for any single division company from the small to the large.

Multi-Division Edition

Designed, just as it's named, for the multi-divisional organization. This edition offers all the features of Starter and Pro plus features that are specifically built for the larger company.





NEW Features!
GPS Motorist Locator

INSTANTLY RETRIEVE A CALLER'S GPS POSITION
 TURN-BY-TURN DIRECTIONS TO CALLER

Automated Motor Club Billing

ELECTRONICALLY SUBMIT INVOICES TO ASURION, ALLSTATE, COACH-NET, CROSS COUNTRY, GEICO, QUEST, ROAD AMERICA, SIGNATURE AND USAC

ere



Starter Edition features:

- DRAG AND DROP DISPATCHING
- INTEGRATED 1-WAY PAGING
- MANUAL TIME-STAMPS
- AUTOMATIC RE-PAGING
- VERBAL AND SOUND AUDIO ALERTS
- VIN DECODER
- AUTO COMPLETE TO SPEED CALL-TAKING PROCESS
- INSTANT MESSAGING BETWEEN ACTIVE USERS
- DRIVER COMMISSIONS (MANUAL ENTRY)
- INTEGRATED CREDIT CARD PROCESSING (THROUGH SAGE PAYMENT SOLUTIONS)
- ACCOUNTABILITY FOR EVERY CALL ENTERED INTO THE SYSTEM
- QUICKBOOKS INTEGRATION
- ONE TIME OF DAY PRICING ADJUSTMENT
- UP TO THREE SIMULTANEOUS USERS
- CREATE MULTIPLE IMPOUND YARDS
- MANAGE MULTIPLE IMPOUND YARDS AT SAME TIME
- COMPLETE INVENTORY HISTORY
 - AUTOMATED LIEN PROCESSING (FLORIDA/LOUISIANA CUSTOMERS ONLY)
- SIMPLE VEHICLE SEARCH
- IMPOUND POLICE HOLD
- AUTO-IMPOUND FROM CALL ENTRY
- LIMITED PRICING TEMPLATES
- TIME OF DAY TEMPLATE
- INTEGRATED REPORT VIEWER
- DISPATCH REPORTS
- IMPOUND REPORTS
- ADMINISTRATION REPORTS
- INTEGRATED EMAIL REPORTS FROM SCREEN
- EXPORT TO EXCEL, PDF AND HTML
- BASIC MAP VIEW OF DISABLE AND DESTINATION LOCATIONS
- PICKUP AND DESTINATION LOCATION LINKS
- HIGHLIGHTED ROUTE AND TEXT DRIVING DIRECTIONS
- ESTIMATED DRIVING TIMES

Pro Edition offers all of the features of our Starter Edition plus:

- INTEGRATED 2-WAY PAGING
- MOBILE/DRIVER TIME-STAMPS
- MOBILE DRIVER JOB UPDATES
- JOB PHOTOGRAPHS
- ACCOUNT SPECIFIC CALL ENTRY SCREEN
- GROUP DISPATCHING
- MESSAGING BETWEEN DISPATCHER AND DRIVER
- INTERNET ONE OR TWO-WAY CALL SUBMIT FOR YOUR CUSTOMERS
- REAL-TIME WEB (ACCOUNT SPECIFIC) CALL STATUS OR CALL HISTORY FOR YOUR CUSTOMERS
- ACCOUNT SPECIFIC AUTOMATIC PRICING
- DRIVER COMMISSIONS (AUTOMATIC CALCULATIONS)
- SEND STATEMENTS AND INVOICES
- COMPLETE ACCOUNTS RECEIVABLE
- CREDIT MEMOS
- ACCOUNT CREDIT LIMITS
- TIME OF DAY ADJUSTED COMMISSIONS
- PAYMENT METHOD ADJUSTED PRICING
- PAYMENT METHOD ADJUSTED COMMISSIONS
- ZONE ADJUSTED PRICING
- ZONE ADJUSTED COMMISSIONS
- CUSTOM INVOICE/STATEMENT FOOTERS
- CUSTOMIZED ACCOUNT SETUPS
- AUTOMATED STORAGE CALCULATIONS
- UNLIMITED SIMULTANEOUS USERS
- CUSTOMIZED SERVICE LIST
- COMMISSION TEMPLATES
- MULTIPLE TIME OF DAY TEMPLATES
- ZONE TEMPLATES
- PAYMENT METHOD TEMPLATES
- IMAGES FOR ACCOUNTS, DRIVERS AND VEHICLES
- SECURITY GROUP SETTINGS
- ACCOUNTING REPORTS
- INTEGRATED FAX REPORTS FROM SCREEN
- PRICE PER MILE CALCULATORS (LOADED AND UNLOADED)

NEW! Visual Dispatch package for Starter and Pro Editions (Included in Multi-Division)

ADDRESS VERIFICATION
 INTERACTIVE MAP VIEW OF ALL CALLS
 INTERACTIVE MAP VIEW OF TRUCKS (REQUIRES GPS)

Performance package for Starter Edition (Included in Pro and Multi-Divisional)

- INTEGRATED 2-WAY PAGING
- CUSTOMIZED CALL ENTRY TEMPLATE
- MILEAGE CALCULATOR

Multi-Division Edition offers all the features of Starter and Pro plus features that are specifically built for the larger company.

- DIVISIONAL CALL TRANSFER
- DIVISIONAL CALL TAKING
- SIMULTANEOUS DIVISIONAL DISPATCH
- MULTIPLE-DIVISION SUPPORT
- MANY DIVISION SPECIFIC SETTINGS SUCH AS ETAS





TowMagic

Dispatching Assistant



NEW TowMagic Mobile
Electronically receive, view, accept, reject calls to your smartphone, tablet, netbook, etc.



A reliable user-friendly program that allows towers and road service providers to receive multiple motor club calls directly over the internet

- No phone conversations or faxing needed
- Receive and accept accurate information in less than 15 seconds
- Automatic calculations for loaded and unloaded miles
- On any call: one click accept, reject, or request a phone call
- Printable calls and maps with turn by turn directions
- Searchable history for any past call
- Instantly access towing instructions for thousands of vehicles
- Integrated credit card processing

Standard

Supports digital call requests from Cross Country, USAC, Signature and Allstate

Pro

All features of standard, plus receive calls from AAA, Asurion, Coach-Net, Geico, National Auto Club, NSD, Quest and Road America



Beacon Software
TowLien.com
The best way to process liens

Simplifies the complex and time-consuming task of processing liens. Simply input the necessary information and TowLien automatically searches the vehicle registration information and mails the proper lien letter.

- No setup or membership fees
- Low rates, pay only for the vehicles searched
- National registration search
- Email reminders
- No trips to the post office
- Print a complete DMV title packet
- NMVTIS reporting
- Accurate and legal

Free Utilities



TowMap.com
Towing Mapping Online

Mapping built for the towing and road service industry. Instantly allows towers to specify incident and destination locations and enables accurate unloaded and loaded charges for accurate estimates

- Single location mapping
- Unloaded and loaded route mapping
- Address verification
- Turn by turn instructions
- Estimated driving times
- Mileage pricing calculations
- Integrates with DispatchAnywhere and Tow Magic



TowSpec.com
Towing Instructions Online

Current towing instructions for all the vehicles on the road. Provides graphic views, directions, tow limits, hook, and jack points

- Easily accessible
- Simple vehicle input by make, model, and year
- Printable
- Forwardable by e-mail or text page

“The staff at Beacon Software has been very patient with me in getting our database set up. During training, I have had to interrupt the sessions for many reasons and they have had no problems working with me on my schedule. If my experience with Beacon so far is any indication, I look forward to working with them for many years to come.”

Chris Clark
Co-Owner
BLUE MOUNTAIN TOWING
(Customer since Feb, 2009)

Your Beacon Software Team

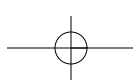
Serving the Towing and Road Service Industries

Built by Towers for Towers

The owners have been in Towing for over 80 years



Beacon Software staff



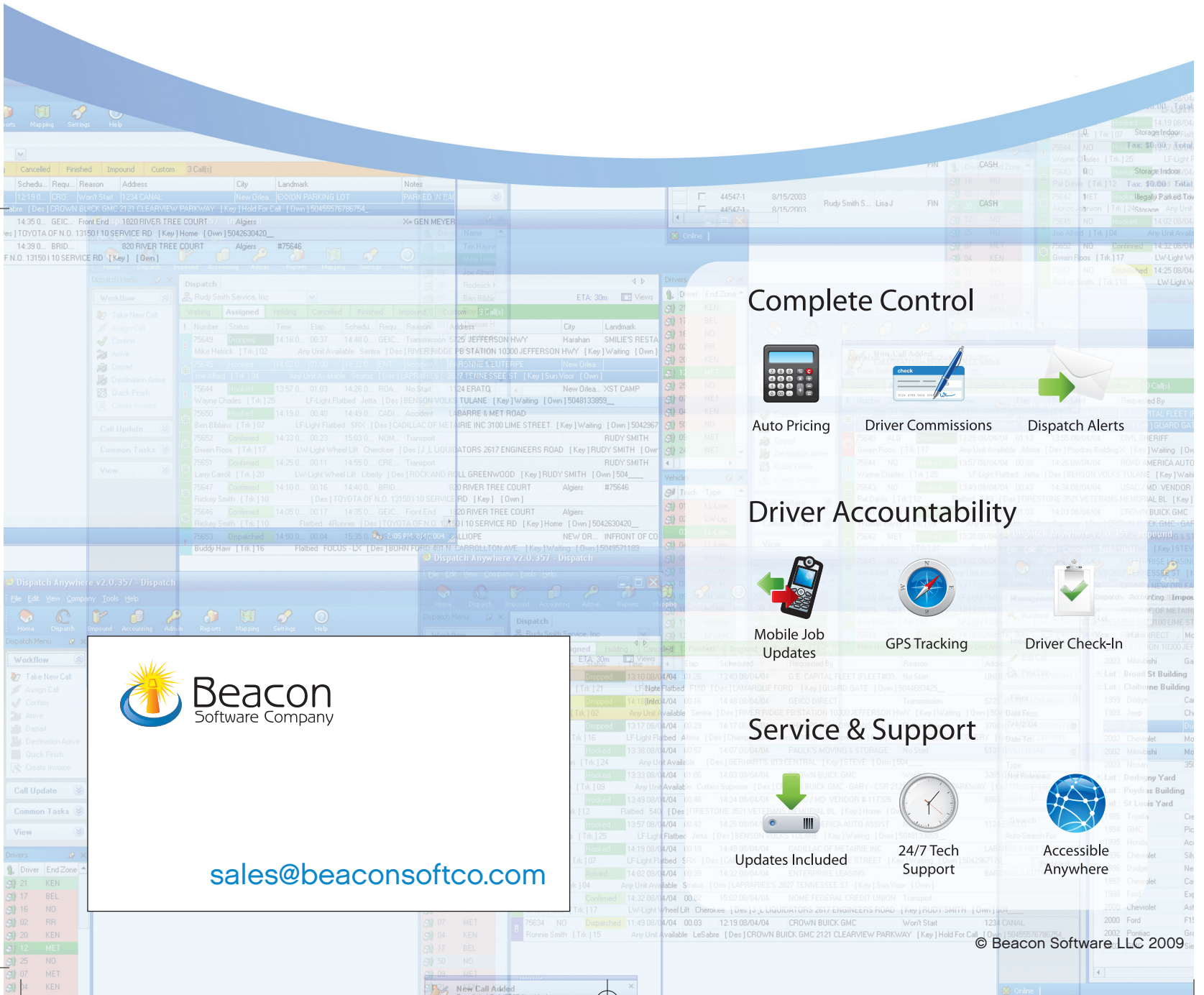
Beacon Software Company

Exceeding Your Expectations in Service, Support and Performance

Trusted by 12,000+ Towers

866-437-6653

www.beaconsoftco.com



Complete Control



Auto Pricing



Driver Commissions



Dispatch Alerts

Driver Accountability



Mobile Job Updates



GPS Tracking



Driver Check-In

Service & Support



Updates Included



24/7 Tech Support



Accessible Anywhere



sales@beaconsoftco.com